

Computer Network/Support Technician



Computer Network Technician

Qualified Federal Financial Aid Program

Course	Title	Credits
BTE 100	Computer Keyboarding	1
BTE 111	Keyboarding Speed Building I	2
CIS 118	Intro PC Applications	3
CIS 124	Intro to Operating Systems	3
CIS 128	Windows Complete	3
CIS 130	Introduction to the Internet	1
CIS 155	PC Spreadsheet Concepts: Excel	3
CNG 121	Computer Technician I: A+	4
CNG 122	Computer Technician II: A+	4
CNG 124	Networking I: Network +	3
CNG 211	Windows XP Configuration	3
CNG 212	Managing a MS Windows Server	4
COM 101	Employment Strategies	1
COM 262	Comm. with Impossible People	1
ENG 113	Business English	3
MAR 160	Customer Service	3
Total Program Credits		42

Estimated Program Cost \$3,024.00
Estimated Materials Cost \$1,200.00
Estimated Completion Time 12 months

Computer Support Technician

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Course	Title	Credits
BTE 100	Computer Keyboarding	1
CIS 118	Intro PC Applications	3
CIS 124	Intro to Operating Systems	3
CIS 128	Windows Complete	3
CIS 130	Intro to the Internet	1
CNG 121	Computer Technician I:A+	4
CNG 122	Computer Technician II:A+	4
CNG 124	Networking I:Network +	3
CNG 211	Windows XP Configuration	3
CNG 212	Manage a MS Windows Environ.	4
COM 101	Employment Strategies	1
COM 262	Comm. with Impossible People	1
MAR 160	Customer Service	3
Total Program Credits		34

Estimated Program Cost \$2,448.00
Estimated Materials Cost \$1,000.00
Estimated Completion Time 9 months

- Enter into an IT career as a Network Technician, IT Support Technician, or Network Administrator
- Implement, configure, and troubleshoot basic networking hardware, protocols and services with emphasis on security
- Be prepared to take your Network + or A+ industry certifications
- Earn salaries of \$38,800 - \$78,000 per year depending on experience
- Students may take individual courses or complete the entire program



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Register Today!

By Telephone
 In Person
 Online

720-423-4702
 2nd Floor Registration Desk
 1250 Welton Street, Denver
www.emilygriffith.edu

Computer Network/Support Technician

Job Information

PROGRAM DESCRIPTION

Computer Network Technician

This program prepares students to take the Network+ service technician certification exam. Provides the hardware and software knowledge along with networking administration, support, network topologies, protocol standards, network implementation, security, and troubleshooting skills essential for employment as a network technician, LAN support technician, LAN administrator, information technology support technician, microcomputer support specialist, technical support analyst, or network engineer.

Included in this program is preparation for the Network+ and Security+ certifications. These certifications are a standard for professionals in the network support and network security industries.

Computer Support Technician

Prepares students to take the A+ certification test, the recognized industry standard for computer technicians. Learn core hardware, operating system technologies including installation, configuration, diagnosing, preventive maintenance, basic networking and knowledge of customer service skills necessary to become a successful computer service technician.

RELATED JOB TITLES

Computer software trainer
Information technology support technician
LAN administrator
Microcomputer support specialist
Network technician
Technical support analyst

TRANSFERABLE JOB SKILLS

Ability to meet deadlines
Ability to analyze data
Ability to do strategic planning to ensure network capacity meets current and future requirements
Ability to find new ways to do things
Knowledge of LAN and WAN technologies
Manage hardware upgrades & migrations
Proofreading skills
Excellent oral and written communication skills
Diagnose, troubleshoot, & repair network related errors
Work well under pressure

Estimated Salaries

(Based on Colorado Dept. of Labor Occupational Outlook Handbook)

Job Title	Hourly Pay	Annual Salary
<i>Computer Network Technician</i>		
Entry Level	\$16.27	\$33,840
Experienced	\$29.23	\$60,810

POTENTIAL EMPLOYERS

Banks
Communication industries
Credit unions
Government agencies (local, state, federal)
Hospitals
Large corporations
Non-profit organizations
Schools
Small businesses
Staffing agencies

JOBS ONLINE

Go to the Emily Griffith Opportunity School web site at <http://careers.egos-school.com>
Select "job links" for a listing of jobs available

REGISTRATION

See an advisor, at the 2nd Floor Registration area or call 720-423-4712 for an appointment

FINANCIAL AID

Available through the Financial Aid Office.
Call 720-423-4744 for information regarding the types of aid available for this course/program.