

# Computer Support/Network Technician

## Computer Network Technician Qualified Federal Financial Aid Program

| Course                       | Title                         | Credits   |
|------------------------------|-------------------------------|-----------|
| BTE 100                      | Computer Keyboarding          | 1         |
| CIS 118                      | Intro PC Applications         | 3         |
| CIS 124                      | Intro to Operating Systems    | 3         |
| CIS 128                      | Windows Complete              | 3         |
| CNG 121                      | Computer Technician I: A+     | 4         |
| CNG 122                      | Computer Technician II: A+    | 4         |
| CNG 124                      | Networking I: Network +       | 3         |
| CNG 211                      | Windows XP Configuration      | 3         |
| CNG 212                      | Managing a MS Windows Server  | 4         |
| COM 101                      | Employment Strategies         | 1         |
| COM 262                      | Comm. with Impossible People  | 1         |
| ENG 113                      | Business English              | 3         |
| MAR 160                      | Customer Service              | 3         |
| CNG 131                      | Network Security Fundamentals | 3         |
| CNG 105                      | Internet Technologies         | 3         |
| <b>Total Program Credits</b> |                               | <b>42</b> |

**Estimated Program Cost** **\$3,872.00**

Additional material and book fees may apply. Please see advisor for exact costs.

**Estimated Completion Time** **12 months**

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| CIS 124                      | Intro to Operating Systems    | 3         |
| CIS 128                      | Windows Complete              | 3         |
| CNG 121                      | Computer Technician I:A+      | 4         |
| CNG 122                      | Computer Technician II:A+     | 4         |
| CNG 124                      | Networking I:Network +        | 3         |
| CNG 211                      | Windows XP Configuration      | 3         |
| COM 101                      | Employment Strategies         | 1         |
| COM 262                      | Comm. with Impossible People  | 1         |
| MAR 160                      | Customer Service              | 3         |
| CNG 105                      | Internet Technologies         | 3         |
| CIS 155                      | PC Spreadsheet Concept: Excel | 3         |
| <b>Total Program Credits</b> |                               | <b>35</b> |

**Estimated Program Cost** **\$3,235.00**

Additional material and book fees may apply. Please see advisor for exact costs.

**Estimated Completion Time** **9 months**



- Enter into an IT career as a Network Technician, IT Support Technician, or Network Administrator
- Implement, configure, and troubleshoot basic networking hardware, protocols and services with emphasis on security
- Be prepared to take your Network + or A+ industry certifications
- Earn salaries of \$38,800 - \$78,000 per year depending on experience
- Students may take individual courses or complete the entire program



• Opportunities For All Who Wish To Learn •

## Register Today!

By Telephone  
In Person

720-423-4702

2nd Floor Registration Desk  
1250 Welton St., Denver

Online

EmilyGriffith.edu

# Computer Support/Network Technician Job Information

## **PROGRAM DESCRIPTION**

### **Computer Network Technician**

This program prepares students to take the Network+ service technician certification exam. Provides the hardware and software knowledge along with networking administration, support, network topologies, protocol standards, network implementation, security, and troubleshooting skills essential for employment as a network technician, LAN support technician, LAN administrator, information technology support technician, microcomputer support specialist, technical support analyst, or network engineer.

Included in this program is preparation for the Network+ and Security+ certifications. These certifications are a standard for professionals in the network support and network security industries.

### **Computer Support Technician**

Prepares students to take the A+ certification test, the recognized industry standard for computer technicians. Learn core hardware, operating system technologies including installation, configuration, diagnosing, preventive maintenance, basic networking and knowledge of customer service skills necessary to become a successful computer service technician.

## **RELATED JOB TITLES**

Computer software trainer  
Information technology support technician  
LAN administrator  
Microcomputer support specialist  
Network technician  
Technical support analyst

## **Estimated Salaries**

(Based on Colorado Dept. of Labor Occupational Outlook Handbook)

| <b><u>Job Title</u></b>            | <b><u>Hourly Pay</u></b> | <b><u>Annual Salary</u></b> |
|------------------------------------|--------------------------|-----------------------------|
| <i>Computer Network Technician</i> |                          |                             |
| Entry Level                        | \$16.27                  | \$33,840                    |
| Experienced                        | \$29.23                  | \$60,810                    |

## **POTENTIAL EMPLOYERS**

Banks  
Communication industries  
Credit unions  
Government agencies (local, state, federal)  
Hospitals  
Large corporations  
Non-profit organizations  
Schools  
Small businesses  
Staffing agencies

## **ADVISING**

Contact Chris Millius at [Chris\\_Millius@dpsk12.org](mailto:Chris_Millius@dpsk12.org) or call Lydia Melvin at 720-423-4712 for an appointment.

## **FINANCIAL AID**

Available through the Financial Aid Office.  
Call 720-423-4744 for information regarding the types of aid available for this course/program.